

THE DUBLIN SOLICITORS BAR ASSOCIATION
CONTINUING PROFESSIONAL DEVELOPMENT WEBINAR

**FOCUS ON CLIENTS – CARE, COMPLAINTS, GDPR and AML
CONSIDERATIONS**

2nd September 2026
2.00pm to 5.00pm
VIA WEBINAR

Every solicitor now has a CPD requirement which includes a minimum of **3 hours Client Care & Professional Standards** with additional requirement for those who are sole practitioners or a compliance partner and/or money laundering compliance partner to include **1 hour accounting and anti-money laundering compliance**. To help meet these requirements this seminar will focus on the following key areas;

ANTI MONEY LAUNDERING ESSENTIAL CONSIDERATIONS – Niall Cawley

MANAGING CLIENT EXPECTATIONS – Eamonn Maguire LSRA

LSRA COMPLAINTS - Tony Watson (LSRA)

**GDPR: OBLIGATIONS, COMMON ISSUES AND DEALING WITH CLIENT
REQUESTS** - Cian Clinch, Hayes Solicitors

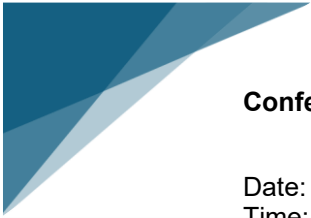
SPEAKERS

Niall Cawley is a sole principal practicing for over twenty nine years in Blackrock Co Dublin. He was Chair of the DSBA Practice Management Committee for four years, and was Dublin Solicitors Bar Association President from 2024-2025 he also a member of the Law Society Council as a DSBA nominee

Eamonn Maguire has worked for the Law Society over many years, across several roles. He was previously responsible for regulating solicitors' advertising, and was secretary to the advertising sub-division of the Regulation of Practice Committee. Following this, Eamonn worked as the Law Society's Complaints and Compliance Manager, ensuring the orderly wind-up of the Complaints and Client Relations Section. In his current role as Regulatory Communications Manager, Eamonn is focused on improving the way the Law Society supports and guides solicitors in meeting their regulatory obligations. Eamonn is also secretary to the Guidance and Ethics Committee

Tony Watson, Head of Complaints, Investigations and Resolutions Department Tony Watson joined the LSRA in September 2019 and is the Head of Complaints, Investigations and Resolutions. He qualified as a solicitor in England and worked as a litigator in London. He moved to Ireland in 2005 and joined the Complaints Section of the Law Society, where he was Deputy Head of Complaints prior to joining the LSRA. Tony has extensive experience in the regulation of lawyers, and the investigation and resolution of complaints in particular

Cian Clinch leads the Data Protection and Privacy team in Hayes solicitors LLP. He has over 12 years' experience specialising in data protection and privacy law, with particular expertise in GDPR, ePrivacy and FOI. Cian advises organisations and professional practices on understanding and meeting their data protection obligations in a practical and proportionate way. His work includes advising on data handling and sharing, retention, privacy notices, data subject access requests, data breaches and appropriate policies and governance. He also advises on the data protection implications of new technologies, including AI, and emerging regulatory requirements



Conference Information

Date: 2nd September 2026
Time: 2.00pm to 5.00pm
Location: **VIA WEBINAR**

Fees: € 165.00 Member
€ 280.00 Non-Member (includes your DSBA membership for 2026)

CPD: 3hrs Client Care and Professional Standards Includes 1 hr of Accounting & Anti money-laundering compliance

Conference Registration Form (Practice Management)

Please complete the registration form below and send this with your payment to:-

Anna Healy, Dublin Solicitors Bar Association, Unit 206, The Capel Building, Mary's Abbey, Dublin 7. Dx 200206 Capel Building

Surname _____
First Name _____
Firm/Organisation _____
Address _____

Telephone _____ Fax. _____
Year of Admission _____ DX _____
E-Mail Address _____

Payment By Cheque, Card or EFT payable to **Dublin Solicitors' Bar Association**
Bank Details:
BIC (SWIFT) BOFIE2D
IBAN IE74 BOFI 900973 81308890

[] Member
[] Non-Member
[] Trainee (in a member firm)

CONFIRMATIONS

Booking confirmations will be issued to all delegates by e-mail or fax prior to the seminar. Please present your booking confirmation at the seminar registration desk.

CANCELLATIONS

Cancellations must be received in writing. For cancellations received 5 working days or less prior to the event, the attendance fee is non refundable.

DISCLAIMER

It may be necessary, for reasons beyond the control of the conference organisers to alter the content and timing of the program or the identity of the speakers.

For Additional Information contact:-
Anna Healy – Tel.: 01 6706089 – E-Mail: anna@dsba.ie – Web: www.dsba.ie